

Sunday, October 20th

- 3:00 pm - 4:30 pm Check-in Opens
3:00 pm - 4:30 pm Associate Member Expo Set-Up
3:00 pm - 4:00 pm Leadership Council Meeting
4:00 pm - 4:30 pm Associate Member Meeting
4:30 pm - 5:30 pm **Credit, Sales, and all Things Transportation**
Wm. Todd Thompson, MODE Global
5:30 pm - 7:00 pm Welcome Reception with Associate Members

Monday, October 21st

- 8:00 am - 9:00 am Breakfast with Associate Members
9:00 am - 10:30 am **Transportation as Canary...What is it Telling Us?**
Dr. Chris Keuhl, Armada Corporate Intelligence
10:30 am - 10:45 am Break
10:45 am - 12:00 pm **Associate Member Education Presentations**
 - *"Artificial Intelligence: Like it or Not, It's Here!"*
Melanie Morcelle, Creditors Adjustment Bureau
 - *"Turning Your Back Office into a Profit Center"*
Joe White, DDC FPO
 - *"A Collection Professional's Advice for the Credit Manager"*
Dan Grenemyer, Altus Receivables Management

12:15 pm - 1:00 pm Lunch with Associate Members
1:00 pm - 5:00 pm NMC Best Practices Discussion
NTC + NAEC Account Discussion
NTLF Account Discussion
3:00 pm - 3:15 pm Break
6:30 pm - 9:30 pm Associates Present... TRMG After Dark!

Tuesday, October 22nd

- 8:00 am - 9:00 am Breakfast with Associate Members
9:00 am - 10:00 am **Escheatment Primer & Federal Statute Preemptions**
Troy Wangen, Baker Tilley
10:00 am - 10:15 am Break
10:15 am - 11:15 am **Why Being a Nice Guy is Jeopardizing Your Career**
Kevin Ciccotti, CPCC, PCC, Human Factor Formula, Inc.
12:00 pm - 3:30 pm Optional Excursion: Lunch & Automobile Museum

Please note that this is a *working* agenda and is subject to some minor changes.