



Sunday, October 20th

3:00 pm - 4:30 pm	Naples Foyer	Check-in Open
3:00 pm - 4:30 pm	Naples Ballroom	Associate Member Expo Set-Up
3:00 pm - 4:00 pm	Naples 5	Leadership Council Meeting
4:00 pm - 4:30 pm	Naples 5	Associate Member Meeting
4:30 pm - 5:30 pm	Naples 7	Credit, Sales, and all Things Transportation <i>Wm. Todd Thompson, MODE Global</i>
5:30 pm - 7:00 pm	Naples Ballroom	Welcome Reception with Associate Members

Monday, October 21st

8:00 am - 9:00 am	Naples Ballroom	Breakfast with Associate Members
9:00 am - 10:30 am	Naples 7	Economic Update <i>Amy Crews Cutts, Ph.D., CBE, NACM</i>
10:30 am - 10:45 am	Naples Ballroom	Break
10:45 am - 12:00 pm	Sorrento Rooms	Associate Member Education Presentations
10:45 am - 12:00 pm	Sorrento 3	<i>"Turning Your Back Office into a Profit Center"</i> <i>Joe White, DDC FPO</i>
10:45 am - 12:00 pm	Sorrento 4	<i>"A Collection Professional's Advice for the Credit Manager"</i> <i>Dan Grenemyer, Altus Receivables Management</i>
12:15 pm - 1:00 pm	Naples Ballroom	Lunch with Associate Members
1:00 pm - 5:00 pm	Sorrento 2	NTC + NAEC Account Discussion
	Sorrento 3	NMC Account Discussion
	Sorrento 4	NTLF Account Discussion
3:00 pm - 3:15 pm	Sorrento Foyer	Break
6:30 pm - 9:30 pm	Edge at Peppermill	Associates Present... TRMG After Dark & Slot Pull!

Tuesday, October 22nd

8:00 am - 9:00 am	Naples Ballroom	Breakfast with Associate Members
9:00 am - 10:00 am	Naples 7	Escheatment Primer & Federal Statute Preemptions <i>Troy Wangen, Baker Tilley & Jennifer Waryjas, Jones Day</i>
10:00 am - 10:15 am	Naples Foyer	Break
10:15 am - 11:15 am	Naples 7	Why Being a Nice Guy is Jeopardizing Your Career <i>Kevin Ciccotti, CPCC, PCC, Human Factor Formula, Inc.</i>
12:00 pm - 3:30 pm	Meet in hotel lobby	Optional Excursion: Lunch & Automobile Museum

Please note that this is a *working* agenda and is subject to some minor changes.